

MINUTES PATIENT PARTICIPATION GROUP MEETING 17.01.2024

Attended	
Derek Steff	Chairman
Sheila Martin	Financial Officer
Nina Chambers	Admin Officer Practice Manager
Gwen Court	Member
Jane Rossington	Staff Member
Angela Richardson	Staff Member
Diane Davis	Practice Nurse

MINUTES

The minutes of the last meeting were read. We will keep on file but due to the 2-year gap in PPG meetings we will prepare new minutes and actions from today.

1. PPG and the CCG

01.11.2023

There has been some interest from CQC with regards patient input into the Practice. They are looking into the work the Practice does with the PPG. Nina is waiting for more information.

2. New Build

Nina attended online meetings throughout the Pandemic and at the last meeting in October it was thought there were optimistic plans to progress towards early 2022. However there has not been any information since. Nina contacted the CCG for an update and was told it was in the hands of the solicitors.

23.08.2023 Nina has spoken to ICB about work needed at Creswell. The ICB has informed the Practice they are responsible for any issues at Creswell even though there is no movement on the new build. ICB have confirmed the foundations have gone down but no further movement but there should be a meeting in the next couple of weeks. Nina will attend.

01.11.2023 Nina has had a meeting with the ICB who tell her there is a meeting planned about the building this week. The many issues at Creswell were discussed and Nina has to cost the most urgent needs and get back to the ICB to discuss.

17.01.2024 Sheila Martin has been in touch with our MP Mark Fletcher and he has responded to say should be going ahead soon. The ICB say that the Practices are aware of the current situation but Nina explained they have not spoken to anyone regarding the new build formally for over a year. The build was mentioned in another meeting with the ICB in November and Nina was told there were meetings planned but these did not take place and she hasn't heard anything since.

ACTION Nina to inform group of any further information she receives.

3. PCN

The Practice continues to participate in the Bolsover and Hardwick PCN group. Nina attends the meetings and there are new roles of Social Prescribers, Physiotherapist and plans for Virtual Pharmacist and Paramedics within the PCN. These staff will be shared between the Practices in the The Practice continues to work with other members of the PCN. NC attends all meetings and feeds back to Practice staff.

Another Mental Health Nurse has been employed across the PCN.

23.08.2023 Nina updated on the latest recruitments through the PCN. There are now 2 mental health workers across the PCN group.

01.11.2023 New staff have been recruited through the PCN which gives access to another Mental Health Worker and Virtual ANPs.

17.01.2024 The Mental Health Workers are leaving and the PCN practices have been informed that funding has been cut. They are in discussion about how to proceed. A Digital Lead has been employed who is working hard to help the Practices use IT to the best of their capacity.

CARERS GROUP

Derek and Sheila continue to work with local stakeholders to help form carers contact sessions. They have been unable to continue the carers meetings through out the Pandemic but are now looking to hold an event at the Arc in Clowne on 14th September 2022. The provisional name for the event is The Bolsover Carers Event. He has been in contact with Hazel Freebourne who is the local network coordinator and Helen Parsons from Bolsover District Council and hopes to provide advice and guidance for carers and people living with dementia.

Derek informed the group of an event Health Chat event to be held in Shirebrook on 09.05.2022.

29.06.2022 Derek informed the group of an event he has arranged with Bolsover DC. This Carers Event will be held at Creswell Events Centre (formally Social Centre) on Monday 12th September at 1.00 – 4.00. Refreshments will be provided and representatives across the care sector will be in attendance. All carers from the area are invited to attend. It is open to everyone in the Bolsover area.

Derek asked NC to advertise the event on the Practice Notice screen.

Derek asked NC to invite Medicine Management to the event.

Refreshments will be served.

17.08.2022 Derek has posters for the event printed by BCC which he is in the process of handing out to local businesses. There are 24 services attending on the day. NC to add to Facebook page and website. Marian to send SMS message to patients on the Carers register.

Marian discussed the carers meetings for the Practice with Derek. Derek currently does not have plans for a carer meeting so MB to look at our need for this service and plans to restart for the patients of the Practice.

Derek to think about idea of restarting his carers meeting after the event if a need is clear.

19.10.2022 Derek fed back information about the event. Although it was poorly attended by the public there, we lots of services present and DS feels he made some good connections. He plans to look into an event in Bolsover. Plans to restart the carers group have been put on hold as there was low interest at present.

14.12.2022 Derek and Sheila to meet with interested parties next week to plan the next meeting.

15.02.2023 Derek is to stand in the local parish council elections and will continue this work which he hopes to combine with this meeting.

19.04.2023 GC asked about the meetings and DS informed her of his plans to continue planning the meetings after the local elections in May.

24.08.2023 Sheila has money in the account from DCC which we would like to use for the good of the community. Derek will contact BDC for ideas and Nina will speak at the PCN about Craggs hosting an event for all.

01.11.2023 Derek and Sheila have a meeting booked with Hazel Freebourne of Derbyshire Care and Welfare team to discuss the plans. To look at venues.

17.01.2024 The above meeting was postponed but Derek and Sheila have now met with DCC public health and Bolsover volunteers group to discuss the event. The issues are around buildings and car parking suitable to hold the event. They have been asked to attend our next PPG meeting. We may look at joining with another group who are holding an event.

4. CQC

NC spoke about the changes to the CQC monitoring system. The Practice has been informed they do not see reason to visit at the moment.

01.11.2023 The CQC have just changed their approach to their inspections and are using the information from patients and various agencies to report on Practices. They will still inspect face to face if there are any concerns raised.

5. FINANCE

01.11.2023 Sheila reported no changes to the finances.

17.01.2024 Nina to contact bank to add Jane as a new signatory. There is still money in the account which if not used for the event could be used in a capacity to help patients who are carers. If this is the future plan. The Practice will invite the care coordinator to a meeting for advice.

COVID AUTUMN BOOSTER

The PCN are in discussion with the ICB about plans for the next booster. Nina will feedback.

01.11.2023 The booster campaign has been running since September and there has been a good uptake. The Practice will complete the programme in mid November.

17.01.2024 Completed the programme

SHINGLES BOOSTER

The new plans for 65+ patients to receive the shingles vaccines were discussed. This will start on 01.09.2023.

01.11.2023 The patients who are eligible have been contacted and the vaccinations are ongoing.

APPOINTMENT REMINDERS

Nina to look at ways to make the SMS reminders more appropriate and to avoid errors.

01.11.2023 The Practice has a new IT lead and Nina is meeting with him on Tuesday to look into this.

17.01.2024 Done

WINTER PRESSURES

Derek discussed information he had received regarding this. He had invited the ICB to attend today but unfortunately, they had to cancel. The Practice has a extra appointments to try and take some of the pressure. This is funded by NHS England.

WARM SPACE

Gwen advised the group of a weekly Monday meeting at the Holmefield Pub for anyone to attend. NC to inform Care Co.

SAFE SPACE

The Practice has signed up to provide a safe space for anyone local in need. This is a project with DCC.

VETRANS

The Practice has become a veteran friendly Practice.

NEXT MEETING WEDNESDAY APRIL 17TH 2024 1.00pm Whitwell Health Centre